Response to Coronavirus (COVID-19)

Sanitizing & Disinfecting Procedures
At Portland Children’s Museum, the health, safety, and comfort of our visitors is our first priority. Maintaining a clean Museum is paramount to our daily operations.

In light of recent concerns surrounding the coronavirus (COVID-19), our Facilities Department has implemented enhanced measures to protect you and your family.

Our staff is closely adhering to recommendations and guidelines set forth by the World Health Organization (WHO), Center for Disease Control (CDC), Oregon Health Authority (OHA), and Multnomah County, as well as the Association of Children’s Museums (ACM) and the American Alliance of Museums (AAM).

Additional Cleaning Measures:
We’ve increased the intervals of the Museum’s already robust sanitizing and disinfecting efforts. In addition to nightly deep cleanings by a professional cleaning crew—as well as focused cleanings for studios and exhibits once a week by Facilities—staff wipe down high-touch surfaces throughout the Museum with sanitizer multiple times a day.

Soft Props: Our Props Technician has reduced the number of soft props (dolls, pillows, aprons, costumes, and fabric toys) on the Museum floor. Remaining items will be washed daily, adhering to standard cleaning protocols. If you see a prop in need of cleaning, please place it one of our “Extra Loved” Bins on the Museum floor.

Restrooms: Public restrooms are sanitized and disinfected at 1 pm, again at night by a professional cleaning crew, and spot cleaned multiple times daily.

Hand Sanitizing Stations: Hand sanitizer dispensers are posted throughout the Museum. We encourage guests to sanitize their hands upon entering and exiting the Museum.
Safety Guidelines for Museum Visitors:
As is standard practice, Museum employees also continue to adhere to these guidelines.

- Stay home for your own safety and wellness, and that of all Museum visitors, if you or your child is experiencing a **cough, fever, shortness of breath, or flu-like symptoms**.

- Cough or sneeze into your elbow or a tissue. Dispose of the tissue.

- Wash hands with soap and water or use a hand sanitizer **before/after eating, when entering/exiting the Museum, after using the restroom, and after coughing/sneezing**.

- Avoid touching your eyes, nose or mouth.

- Avoid close contact with people who are sick. Maintain at least 3 feet of space between you and an ill person, or someone who is coughing and sneezing.

- Consider the seasonal flu shot.

Additional Resources for Staying Informed:
- Portland Public Schools: [Coronavirus Resources](#)
- Oregon Early Learning: [Coronavirus Resources](#)
- NPR: [A Guide: How to Prepare Your Home](#)

Resources for Parents: How to Talk to Children
- OHA: [Resources for Families & Schools & Fact Sheet](#)
- New York Times: [Questions on Many Parents’ Minds](#)
  - [What Parents Need to Know](#)
  - [How to Talk to Kids](#)
  - [Health of Children](#)
- NPR Just for Kids: [A Comic Exploring the Coronavirus](#)

Make Handwashing Fun
- Explaining the Importance of Handwashing: [A Video & Fun Experiment](#)
- Preparation: [Best Handwashing Songs for Children](#)

Thank you for helping us to maintain a clean and safe environment!