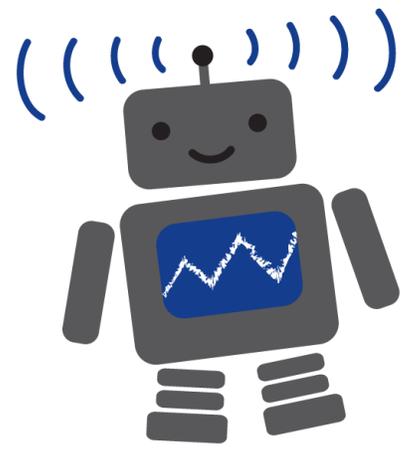


Webstore Questions



Do I need to create an online account?

Yes, if you would like to make a purchase online you must create an account.

What is my username and password?

We've updated our online member and booking platform. If you've never been a member with us, please use our [New Registration link](#). Please use your email as your username and create a password. If you're a renewing or current member and this is your first time using the new system, please use the 'lost user name/password' function, enter the primary account holder's email address, and click 'submit' to have a new password sent to your email. If you don't know what email is associated with your account or you have additional questions, please contact us at membership@portlandcm.org or 503.471.9916.

What email address is associated with my account?

If you don't know what email is associated with your account or you have additional questions, please contact us at membership@portlandcm.org or 503.471.9916.

How do I join/purchase a membership?

From the Membership page click on the "Buy a membership" button and create your account. Our Ecommerce department will send a confirmation email once the process has been completed. Bring your temporary pass with you and have the Box Office print your permanent membership card.

Visit our main website [HERE](#) and click "Buy a membership" to link to our webstore site.

To renew your existing or expired Membership, click [HERE](#), confirm the primary account holder information, including the email address of record, and select the Membership package you would like. A confirmation email will be sent to the primary account holder once the process has been completed. Please note that you must be the primary account holder in order to renew a Membership

How do I get my membership discount for camps, classes and birthday parties?

Sign into your online account and your membership discount will automatically be added



I've made a purchase online, now what?

You will receive an email confirmation which will have an attachment of your receipt, gift certificates, your admission passes or your temporary membership card.

Birthday parties and Field Trips will also receive a follow up email later on, containing more information.

For camps you will receive an email with further details about your camper's experience a week prior to camp start date.

Smartphone card check-in

You can now check-in at the Museum using your smart phone! Click [HERE](#) to learn more